

# Supply Chain Execution

## PREREQUISITES:

None for Level 1  
Completion of Level 1 for Level 2

## AUDIENCE:

- › Operations Personnel involved in the design process
- › Project Leaders
- › Super Users
- › Project Managers
- › New Manhattan SCALE Users
- › First-Level Support Staff

## COURSE LOCATIONS:

- › Atlanta, GA Learning Center
- › Berkshire, UK Learning Center
- › On-site at your facility

## HOW TO REGISTER:

Contact [learning@manh.com](mailto:learning@manh.com)



PRODUCT TRAINING COURSE

# Manhattan SCALE™

LEVEL 1 & 2

Manhattan SCALE™ curriculum (learning path) builds the skills on your team (super user, project team, IT support, and Center of Excellence). To use, configure, and optimize SCALE for your business, Manhattan training courses are specifically designed to help you make solid design decisions, participate in configuration, and take early ownership of your Manhattan solution.

### Overview, Yard Management & Receiving

Review the benefits of Manhattan SCALE with a comprehensive overview of the inbound functionality. Learn how Manhattan SCALE can improve productivity throughout the warehouse. Users learn how to control the movement in and out of the yard area in an efficient and effective manner. Users also learn how to schedule appointments for inbound receipt, identify the steps necessary to manually enter a receipt and determine the different methods of Check-In. The System navigation and basic concepts are reinforced throughout with hands-on activities within Manhattan SCALE.

### Putaway, Inventory Control, Work Orders & Order Entry

Review the components of the putaway process using fixed station and Mobile. Learn the process for performing inventory inquiries and adjustments. Review how components are added to the work order and identify the three methods of manual order entry. Discuss the order entry process for single orders and multiple orders.

### Wave Management, Replenishment, Picking, Packing & Shipping

Participants explore the outbound functional areas of the facility, defining the three phases to the wave process and determining how the Wave Master controls the wave process; explaining the replenishment process; identifying how work creation is utilized for picking and the packing options available in Manhattan SCALE; describing the concept of Nesting and the differences between Shipping Confirmation and Load Confirmation.

### **Dock Management, Carrier Management, Trading Partner Management & Management Tools**

Dock Management provides in-depth information on the Dock Manager Window functionality. Review of the Mobile container options, allowing associates to easily close containers on the shipping dock in preparation for shipping. Also, how to advance a container's status, auto-manifest the container, auto-print documents, assign the container's shipment to a load, and have the system initiate dock management's "create the next move" functionality.

Carrier Management explains how all facets of carrier assignment and shipping execute from the warehouse. Learn how to configure Routing Guides which identify which carrier, or carrier group, will be selected; and define these Routing Guides per weight range and/or number of containers with hands-on practice.

Management Tools identify the different available modules, including Performance Management Dashboard, Management Reporting, and Warehouse Alerts.

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### **Configuration Menu, Statuses & Work And Technical Overview**

Within Level 2, review the Manhattan SCALE Configuration Menu. Users will gain familiarity with the layout of the configuration options within the menu and learn to identify the different statuses. Learn what "work" is and how it is used within Manhattan SCALE. The technical information provides the user with knowledge of the Manhattan SCALE database structure for the most commonly used fields, which is helpful when troubleshooting issues. This session also discusses how to set up Personal Alerts and Scheduled Jobs.